



TIP SHEET

Vendor Web Status

Video Link - Overview of entire process ----- Page 1

Steps for Vendor Web Status Access

- o IROC Access - Authenticate using eAuth or Login.gov ----- Page 1
 - Link with existing iNAP account ----- Page 2
 - Request an iNAP account ----- Page 3
- o IROC - Vendor Web Status Request ----- Page 6
- o Statusing Equipment ----- Page 7

Troubleshooting

- o Helpdesk Information ----- Page 9
- o Helpful links ----- Page 9
- o Dispatch - Rejecting wrong type of access requests ----- Page 10
- o If you have completed a step in the past or recently, please go to the next step or whichever step you are on. Many vendors got IROC access last year and you only need one account per user, per company.
- o Chrome is the preferred browser

Video link for overview of requesting a Vendor Web Status account:

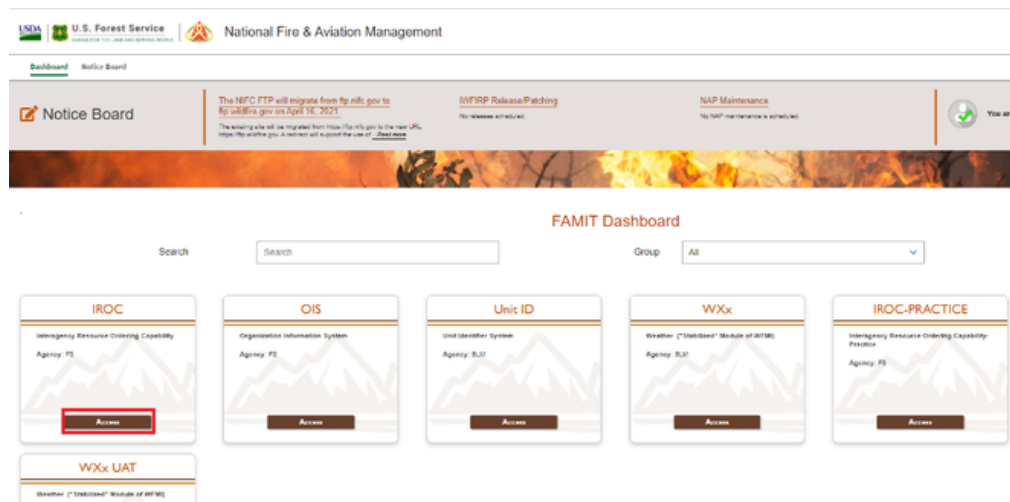
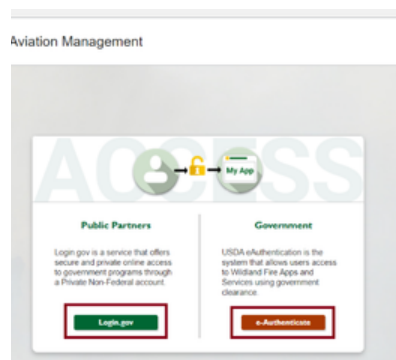
https://iroc.nwcg.gov/kb_view.do?sysparm_article=KB0010252

1. IROC Access - Authenticate using eAuthenticate or Login.gov

From the FAMIT Dashboard (<https://iwfirp.nwcg.gov/>) Authenticate to the FAMIT Dashboard using either **eAuthentication or Login.gov** depending on which one you have. If you have both, use eAuth.

Note: If you do not have either of these types of accounts you will have to request a new one, which you can do by clicking on the links on the FAMIT dashboard, and then creating a new account. VIPR users will already have an eauthenticate account and can use that account for this process.

After logging in, you will be presented with a tile page of available applications. Click on the IROC tile to launch the application.



To sign up for IROC User Notices go to the following link:
<https://tinyurl.com/599tp6pf>

IIA Help Desk
 Toll-Free: (866)224-7677
 Local:
 (616)323-1667
<https://iahelpdesk.nwcg.gov>



TIP SHEET

The first time you click on the IROC tile, you will be asked to enter your Standard iNAP Account credentials. This will link the FAMAuth account to the iNAP account. If you have an iNAP account already, choose the **I have an iNAP profile already button**. If you do not have an iNAP account, you will need to request one at this point by choosing the **I do not have an iNAP profile yet** option. See Requesting an iNAP account below.

Link account with existing iNAP account

Enter your iNAP email address, and select **Submit**

Note: iNAP will email your PIN to the email address provided. The email will come from donotreply@nwcg.gov

Enter your PIN that was emailed to you and select **Submit**.

Review your profile for accuracy, and select **Save**

Note: If logged in via Login.gov then under “Linked accounts” it shows you have linked your Login.gov account with your iNAP profile. If logged in via eAuthentication then under “Linked accounts” it shows you have linked your eAuthentication account with your iNAP profile.



TIP SHEET

Linked accounts

<p>eAuthentication (not-linked)</p> <p>E-mail</p> <p>Identity provider ID</p>	<p>Login.gov (linked)</p> <p>E-mail julsun@iia.nrc.gov</p> <p>Identity provider ID 1db26a73-8550-1f68-5cb2-6f37d3e22304</p>
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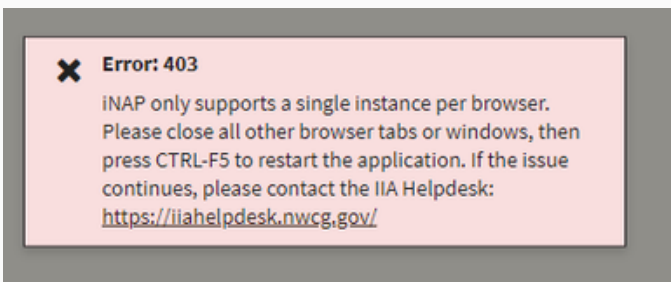
Rules of behavior

<p>Current type</p> <p>Non-Forest Service Standard</p>	<p>Recent acceptance history</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">Rules of behavior type</th> <th style="text-align: left;">Acceptance date</th> </tr> </thead> <tbody> <tr> <td>Non-Forest Service Standard</td> <td>11/29/2021</td> </tr> <tr> <td>Non-Forest Service Standard</td> <td>11/18/2020</td> </tr> <tr> <td>Contractor</td> <td>10/08/2020</td> </tr> </tbody> </table>	Rules of behavior type	Acceptance date	Non-Forest Service Standard	11/29/2021	Non-Forest Service Standard	11/18/2020	Contractor	10/08/2020
Rules of behavior type	Acceptance date								
Non-Forest Service Standard	11/29/2021								
Non-Forest Service Standard	11/18/2020								
Contractor	10/08/2020								

Save

Cancel

Note: A known error message pops up if you still have another tab with iNAP open while trying to link your iNAP to your Login.gov or e-Auth account. Close the other tab that has iNAP open and you will be able to proceed, however you may need to refresh the browser.



Requesting an iNAP Profile

Link with iNAP

As a final step in verifying your access to OIS-PROD, FAM-IM Security requires that your eAuthentication or your Login.gov account (or both) be linked to your iNAP profile.

I do not have an iNAP profile yet

 I have an iNAP profile already

Next

After choosing the **I do not have an iNAP profile yet** and clicking **next**, the Enter User Information tab will pop-up. Fill in the required information. Choose **Contractor/Vendor** for Primary affiliation. If it asks for a **DUNS** number, then please put that in as well. Then click **Next**.



TIP SHEET

iINAP Integrated National Application Portal Sign in ?

Request account

Enter user information

Please enter your full name as it appears on your Government ID.

Part-time/seasonal

On the Application Access portion choose IROC – Interagency Resource Ordering Capability and for the **Instance(s)** choose **PROD (Standard)**. Enter your **contracting officer's** information for the Contacts name, Title, Phone Number, and email. Then click **Submit**.

Request application access and roles

Requesting application access will result in a request to INAP. To request access to more than 1 application, please click the plus button below.

Enter the contact who can validate your need to access this application.

- You CAN NOT validate yourself.
- Agency employees: enter manager or supervisor.
- Contractors: enter your government contracting office personnel.



TIP SHEET

Confirm additional access

Do you want to request access to another application?

If so, select Yes to return to the request form and use the + button to request additional application(s).

Yes

No, submit my request

Click **No, submit my request** for additional access.

Note: You will see the below page display. You have successfully requested a new iNAP profile that will be connected to your new Login.gov or eAuthentication account.

Leaving iNAP

Please return to FAMAuth to continue.

For increased security, please close your browser window.

You have now requested your iNAP account and will need to wait for it to be approved. Please note, this can take up to 3 business days to occur. Also, if you do not have an active contract in IROC, your request will not be approved until you have a contract. **Once approved you will receive 4 emails from donotreply@nwcg.gov.** After you receive the emails, you will be able to proceed.

Emails from donotreply@nwcg.gov:



- Application Access for IROC-PROD Approved
- Application Role Request for IROC-PROD Approved
- iNAP User Account Information (Username) keep this one
- iNAP User Account Information (Temporary Password) if you get this temporary password email for iNAP disregard-delete it

Login to <https://iwfirp.nwcg.gov> again and click "Access" on the IROC application. Read the "Rules of behavior" and select Accept.

You will receive a message on the screen that you are leaving iNAP.

Leaving iNAP

Please return to FAMAuth to continue.

For increased security, please close your browser window.

You have successfully created an iNAP profile that is linked to your Login.gov or eAuthentication account. This is a onetime process. The next time you click the Access button on the application tile you wish to use you will be redirected to the FAM application.

Proceed to Step 2

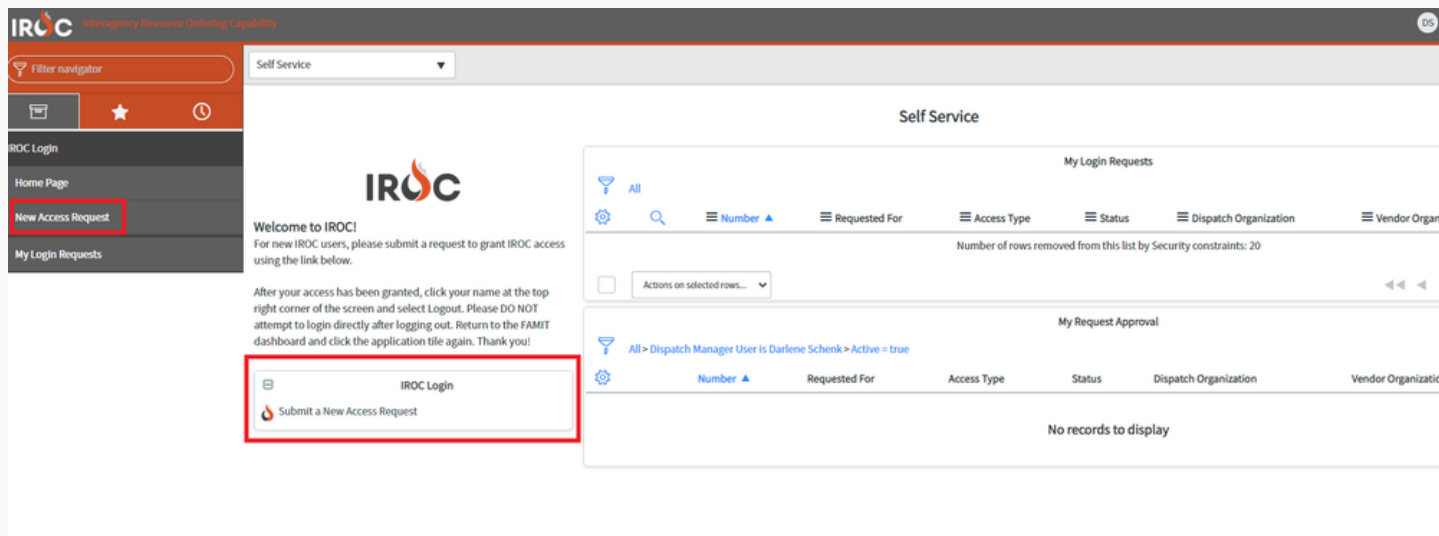


TIP SHEET

2. IROC - Vendor Web Status Request

You will need to have completed step 2 and logged into the FAMIT dashboard (<https://iwfirp.nwcg.gov/index.html>) using either your eAuth account or your login.gov account and have linked your account through iNAP to complete the steps below.

Once you have clicked on the IROC tile Access link, the below page will appear. You will need to enter a New Access Request. You can choose from either of the options below to input a new request.

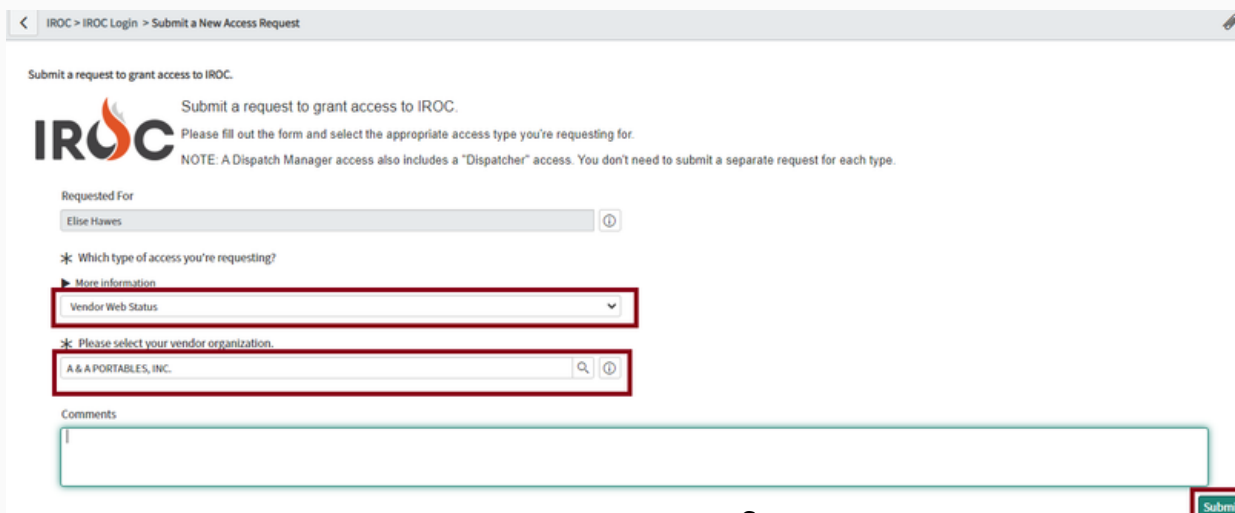


A new screen will fill your screen, see below. Under “Which type of access you’re requesting?” choose **Vendor Web Status** from the dropdown.

Under the “Please select your vendor organization.”, you can either start typing your company name or you can click on the magnifying glass and look for your company that way. Note: The spacing, punctuation and spelling are all specific, so use the name put on your contract.

You can put in comments if you would like, but that is not required.

Click the Submit button when your information has been entered.





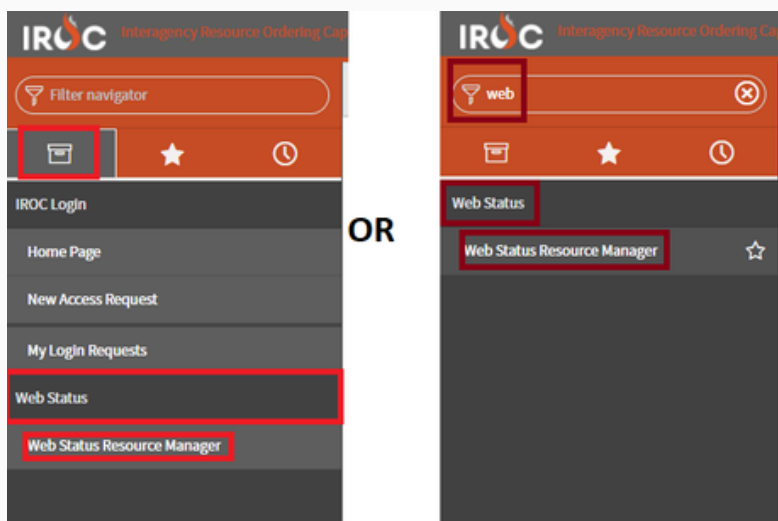
TIP SHEET

Your request will have to be approved by an IROC SME, not your local dispatch center, to ensure the request is correct and that it isn't a duplicate. This process can take up to 3 business days. You will get an email when your access request has been approved. **Proceed to Step 3.**

3. Statusing Equipment

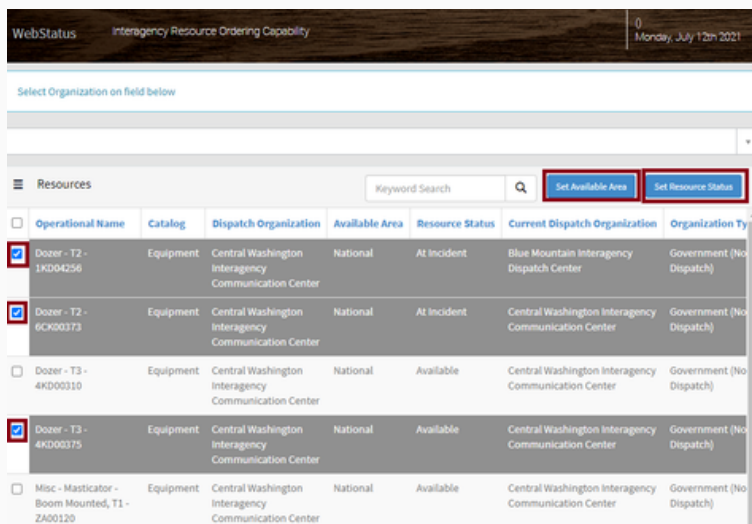
Once your Vendor Web Status Access request has been approved, login into IROC through the FAMIT Dashboard <https://iwfirp.nwcg.gov/index.html> with your Login.gov or e-Authenticate account.

You can either use the Filter Navigator at the top left side of the screen to type in the word "Web" and then click on Web Status or you can click on the icon that looks like a file box and choose **Web Status**. Once you click on Web Status a new option will populate below, **Web Status Resource Manager**.



Once you click on **Web Status Resource Manager**, a new window will pop-up. This is the window that will allow you to status your resources.

You can multi-select equipment using the check boxes on the left side of the screen. Then choose either the Set Available Area button or the Set Resource Status button.



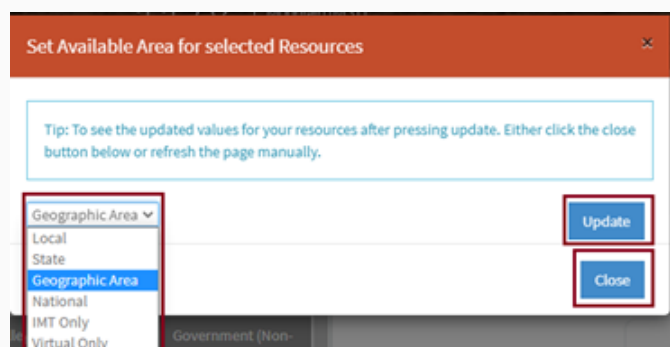


TIP SHEET

Set Available Area

In the pop-up box, choose Local, State, National, or GACC from the drop-down. Then click Update, and then click close.

- Local - Resource is available to the dispatch area that your resource is contracted under.
- State - Resource is available to the state your resource is contracted in.
- Geographic - Resource is available to the Geographic area your resource is contracted in. Picture of geographic areas to the right.
- National - Resource is available to anywhere in the Nation.



Set Resource Status

In the pop-up box, choose either Available or Unavailable. Then click Update and then Click close.

Note: If your resource is at an incident, mob enroute, demob enroute, etc. it will show that way in resource status and you will not be able to update its availability. If your resource is showing "returned form assignment" it will be unavailable until you change its status.

Note: Some pieces of equipment have more than one contract and can be different types of resources. If that is the case, they will not show up individually, the primary qualification will show in the list of resources but if you highlight the resource and look on the right side of the screen and click the qualifications tab, it will show what that resource is contracted as.



TIP SHEET

Search:

[Set Available Area](#) [Set Resource Status](#)

Central Washington Interagency Communication Center	Government (No Dispatch)
Central Washington Interagency Communication Center	Government (No Dispatch)
Central Washington Interagency Communication Center	Government (No Dispatch)
Central Washington Interagency Communication Center	Government (No Dispatch)
Central Oregon Interagency Dispatch Center	Government (No Dispatch)
Central Washington Interagency Communication Center	Government (No Dispatch)
Central Washington Interagency Communication Center	Government (No Dispatch)
Central Washington Interagency Communication Center	Government (No Dispatch)

Dozer Type 3 - Duke, Andrew - 4KD00375 - D5HTSKCAT2 - (WA-CWC)

Dispatch Organization: Central Washington Interagency Communication Center

Home Unit Organization: Duke, Andrew

Home Location:

Resource Status: Available

Record Manager Contact: VIPR Resource

Related Lists: [DPL Agreements 1](#) [Resource Assignments 1](#) [Resource Unavailables](#) Qualification 2 [Contacts 4](#)

Resource Qualifications

Catalog - Category - Item	Primary	Qualification Type	Dispatch Level	Incident Type Endorsement
Equipment - Misc - Pumper Cat, T2	false	Qualified	NWCG Qualified	Wildland Fire
Equipment - Dozer - T3	true	Qualified	NWCG Qualified	Wildland Fire

Troubleshooting and Links

Helpdesk Information

Webpage: <https://iahelpdesk.nwcg.gov/>

Toll-Free: 866-224-7677

Helpful Links

iNAP: <https://nap.nwcg.gov/NAP/>

FAMIT Dashboard: <https://iwfirp.nwcg.gov/index.html>

Login.gov: https://secure.login.gov/?request_id=1168e209-5984-4102-83df-c1a61a1954f2

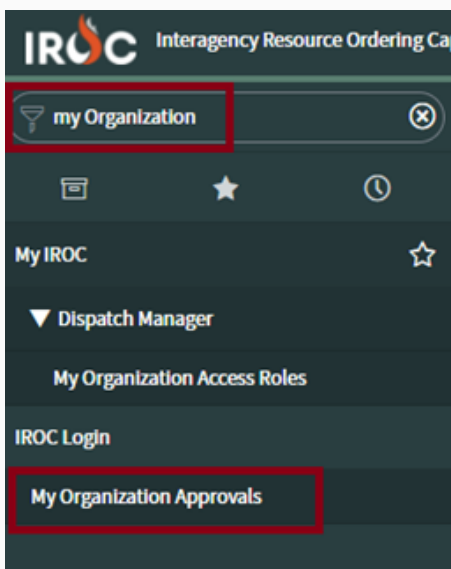


TIP SHEET

Dispatch - Rejecting wrong type of access requests

In DMT, people with Dispatch Manager Access can approve most types of access requests. Sometimes users put in for the wrong type of access. The IROC SME's approve all vendor requests, so if you get a different type of an access request for a vendor, please reject the request, and ask them to put in for Vendor Web Status. The most common request we have been seeing is, self-status.

In DMT go to the **My Organization Approvals**. This screen will have access requests that have come in for resources in your center. You will want to look at the ones that have a Status of **New**.



Requests	Search	Created	Search	Search	Search	Search	Search	Search	Search
Vendor Organization	Number	Requested For	Created	Access Type	Additional Comments	Status	Approved/Rejected By		
(empty)	IRQ0014346	Joshua O'Connor	07-12 16:47	Self-Status	07-12-2021 16:47:21 - Joshua O'Connor (A)	New	(empty)		
(empty)	IRQ0014341	Kimberly Lawton	07-12 16:13	Dispatcher	07-12-2021 16:13:44 - Kimberly Lawton (A)	New	(empty)		
(empty)	IRQ0014340	Becky Howard	07-12 16:12	Self-Status	07-12-2021 16:12:41 - Becky Howard (Addi)	New	(empty)		

Click on the information icon of the request to manage the request. If a user has requested the correct access you can click the approve button. If they have not requested the correct access use the **Additional Comments** section to let them know why you are rejecting the request and then click the **Reject Request** button.

Example for Vendors that request the wrong access to IROC:

It appears you are a vendor, so this request has been rejected. Please submit a new request for Vendor Web Status.

Request - IRQ0014346

IROC Admins can override approvals.

Number	IRQ0014346	Status	New
Requested For	Joshua O'Connor	Access Type	Self-Status
Dispatch Organization	Columbia Cascade Communication Center	Approved/Rejected By	
Dispatch Manager	Scott Eubank	Active	<input checked="" type="checkbox"/>

Additional Comments: It appears you are a vendor, so this request has been rejected. Please put in a new request for Vendor Web Status

Buttons: Update, Approve Self-Status, Reject Access